



Our Patients' Opinions help us meet our Service Guarantee

Our 2008 Patient Satisfaction Surveys confirmed that our clinic demonstrates:

Excellent performance in:

Overall impression of the clinic. (including courtesy, accessibility, and comfort)
Creating individualized treatment plans to meet patients' specific needs
My therapist gave me detailed instructions regarding my home program.
Therapist understanding of problems or conditions and thoroughly explaining the treatment received.
Giving advice on ways to avoid future problems and giving detailed instructions on home exercise programs.
Overall satisfaction with the services received.

Here is what some of our patients' say about us:

"I was treated with respect. Everybody was great to me."

"Very friendly, excellent treatment, great staff."

"Thank you for being flexible with appointment times and accomodating me bringing my daughter along."

"If I need further treatment in the future, I'll definitely be back."

"Thank you for all the help with my rehabilitation David. You made coming in for treatment enjoyable and you were easy to converse with as well. I wish you all the best and keep up the good work!"

We value your input.

Please take a few moments at the end of your treatment to complete a survey.
Your Therapist or one of our Customer Service Representatives would be pleased to help you.
Thank you!